



POS W370

**User's Manual**

1. Always read the safety instructions carefully.
2. Keep this User's Manual for future reference.
3. Keep this equipment away from humidity and dust.
4. Lay the equipment on a reliable flat surface before setting it up.
5. The openings on the enclosure are for air convection, hence protecting the equipment from overheating. **DO NOT COVER THESE OPENINGS.**
6. Make sure the voltage of the power source conforms within the permitted range before connecting the equipment to the power inlet.
7. Place the power cord in such a way that people can not step on it. Do not place anything over the power cord.
8. Always un-plug the Power Cord before inserting any add-on card module.
9. All cautions and warnings on the equipment should be noted.
10. Never pour any liquid into the opening that could damage or cause electrical shock.
11. If any of the following situations arise, have the equipment checked by qualified service personnel:
  - The power cord or plug is damaged
  - Liquid has penetrated into the equipment
  - The equipment has been exposed to moisture
  - The equipment is not working well or you can not get it to work according to the User's Manual
  - The equipment has been dropped and damaged
  - The equipment has obvious signs of breakage
12. **DO NOT LEAVE THIS EQUIPMENT IN A NON-AIRCONDITIONED ENVIRONMENT WITH A STORAGE TEMPERATURE ABOVE 60°C (140°F) AS IT MAY DAMAGE THE EQUIPMENT.**
13. For reasons of safety gloves should be worn when assembling the W370 - POS PC.

#### **NOTE**

- The technical descriptions and specifications of the W370-POS PC are subject to change without notice.

#### **ACHTUNG!**

- Wir behalten uns Änderungen der technischen Beschreibungen bzw. Spezifikationen vor.
- Aus Sicherheitsgründen ziehen Sie sich bitte beim Öffnen, Einbauen bzw. Ausbauen der einzelnen Komponenten des PCs Handschuhe an.

#### **注意事項**

- 本說明書所列規格僅供參考，本公司保留產品修改變更之權利。
- 為了您的安全，拆裝PC內部組件時請戴白手套以防割傷。



**CAUTION:** Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type of battery as recommended by manufacturer.



### **FCC Radio Frequency Interference Statement**

This equipment has been tested and found to comply with the limits for a class A digital device. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at this own expense.

### **Notice**

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **USER'S NOTICE**

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**1.1 Introduction*****Congratulations on the purchase of your W370-POS PC!***

You are now the owner of a state-of-the-art W370-POS PC, the PC that offers enhanced features, speed, and performance, and the PC that is unrivaled by other conventional Pentium-686-based PCs.

**1.2 Key Features:****Options:****4 serial ports**

<b>CPU</b>	Supports Socket 370 Intel Celeron / PIII/VIA Cyrix C3 CPUs
<b>CPU CLOCK</b>	266 MHz to 1GHz bus frequency
<b>MAIN MEMORY</b>	Notebook SO-DIMM X 1 up to 512MB (SDRAM or EDO)
<b>BIOS</b>	Enhanced ACPI 1.0 / PnP / APM / DMI / ESCD / PCI bus 2.1 / OnNow / DRAM ECC Quick Boot / HW Monitor (LDCM) / I-O Pre-set IRQ / Spread Spectrum / PC98 compliant
<b>CACHE MEMORY</b>	512KB P.B. SRAM
<b>EXPANSION SLOTS (POS RISER CARD)</b>	Riser Card with 3 FREE Slots: one ISA bus, two PCI bus with COM3/COM4, FDD output and IDE2 CD-ROM output connector
<b>SERIAL PORT</b>	COM1, COM2, COM3, COM4 (COM3/4 output on riser card), IRQ selector by BIOS (jumperless) and +5v or +12V output on 9th pin by jumper selector
<b>PARALLEL PORT</b>	One LPT port (SPP / EPP / ECP), IRQ and address selector by BIOS
<b>USB</b>	TWO USB ports supporting Windows 95/98/2000
<b>FDD</b>	1.44MB / 3.5" FDD x 1.
<b>ENHANCED PCI IDE</b>	On board PCI Bus Master IDE1/2 controller with Windows utility, supports Ultra DMA/66
<b>AGP GRAPHICS PORT</b>	VIA 8604 AGP with shared memory from 2MB up to 32MB. Features include: <ul style="list-style-type: none"><li>• Support for 4X AGP VGA controller</li><li>• Support for 3D / 2D Graphics Accelerator</li><li>• Support for DVD Video Accelerator</li><li>• Support for VESA DPMS VGA Monitor for Power Management</li><li>• Direct X, VPE, MPEG2</li><li>• NT4.0 / 5.0, Windows95/98/2000 utility</li><li>• APM / ACPI 1.0</li><li>• CRT and LCD TMDS output</li><li>• PC98 compliant</li><li>• Supports VESA DPMS VGA monitor for power management</li><li>• Supports dual monitor output (optional) under Windows98/2000</li></ul>

<b>PCI LAN PORT (10/100MBPS AUTO)</b>	ACPI / NT4.0 / 5.0 (NDIS 5) NT 4.0 / Win95/98 utility <ul style="list-style-type: none"> <li>• Remote boot ROM for NT 4.0.</li> <li>• NT4.0/Win95/98 Utility</li> <li>• PC98 compliant</li> <li>• Enable or disable by BIOS setup</li> </ul>
<b>AUDIO PORT</b>	AC97 CODEC on board
<b>DISK ON CHIP SOCKET</b>	2MB up to 144MB (chip optional)
<b>KEYBOARD PORT</b>	PS/2 type
<b>MOUSE PORT</b>	PS/2 type
<b>FRONT PANEL</b>	Front panel features include: <ul style="list-style-type: none"> <li>• AC power on/off button</li> <li>• 3 LED indicators: Power On/Off, HDD state &amp; LAN state</li> <li>• 1.44MB FDD</li> <li>• Door for FDD and Power switch (with key lock)</li> <li>• Slim 24X CD-ROM (optional) drive bay</li> </ul>
<b>BACK PANEL</b>	Back panel features include: <ul style="list-style-type: none"> <li>• VGA CRT 15-pin DSUB connector</li> <li>• COM1/2 9-pin DSUB output connector</li> <li>• COM3/4 9-pin DSUB output connector</li> <li>• LPT 25-pin DSUB connector</li> <li>• PS/2 Keyboard &amp; Mouse connector</li> <li>• LAN RJ-45 output connector</li> <li>• USB1 / USB2 connector</li> <li>• 2nd CRT and LCD TMDS output (optional)</li> <li>• Audio line in / line out, microphone-in</li> <li>• TV S-Video and RCA connector output (optional)</li> </ul>
<b>THERMAL SOLUTION</b>	One low-noise 50mm fan (two ball) for power supply and HDD One low-noise 50mm fan (two ball) for CPU heat-pipe (water cooling system) and air tunnel
<b>AC POWER SUPPLY</b>	AT 80W internal power supply (UL, CSA, VDE, EMI meets FCC *B*)
<b>AC POWER SOURCE</b>	AC 90V to 264V, 60Hz / 50Hz
<b>VERTICAL STAND</b>	Two U type stands per set (optional)
<b>CASE DIMENSIONS</b>	11"(W) x 11" (D) x 3" (H) (280 x 280 x 75mm)
<b>EXPORT PACKAGING</b>	Each pack measures 34 x 34 x 17cm and weighs 5.5kg net 6.5kg gross
<b>S/W COMPATIBILITY</b>	DOS / OS2 V2.1 / SCO XENIX: V2.3.2 / SCO UNIX V3.2 / NOVELL / WIN 3.1/95/98/2000 /NT4.0
<b>TEMPERATURE</b>	<b>Operating:</b> 0°C to 40°C (without HDD up to 50°C) <b>Storage:</b> -25°C to 70°C

## OPTIONS

- |                               |   |
|-------------------------------|---|
| 1. <b>PCI Modem Card</b>      | Win95/98 utility (33.6 or 56K) supporting PCI2.1 / ACPI1.0                            |
| 2. <b>Disk On Chip</b>        | 2MB up to 144MB<br>PC98 Logo, NT4.0/Win95/98 utility                                  |
| 3. <b>Disk On Module Port</b> | Compact Flash card ATA IDE type I PC card socket                                      |
| 4. <b>Dual VGA out card</b>   | 2nd CRT VGA, TV and LCD TMDS add-on card  |
| 5. <b>IDE2 CD-ROM</b>         | On board PCI Bus Master IDE1/2 controller with Win95 utility, supporting Ultra DMA/33 |

*All brand names and trademarks are the property of their respective owners.*

### 1.3 Please Note:

- a. W370 Super Compact PC Disk On Chip function is supporting Win CE 3.0. If you need this function please contact with your supplier.
- b. If W370 Super Compact PC doesn't have TV-OUT Modules (Optional), S-terminal and RCA TV output will not function.
- c. W370 POS PC 4 serial version, the default setting of the COM3 IRQ setting is 9 and the COM4 IRQ setting is 10.

### 1.4 Suggestions:

We strongly recommend you to use those following add on device if you need to expand the functions of Super Compact PC.

Add-on card type	Brand	Model No.	Remark
LAN	Reltek	RTL8139C	10/100 Base T
	SIS	SIS900	10/100 Base T
	D-Link	DE-220P	10 Base T
	D-Link	DFE-530TX	10/100 Base T
	3 COM	3C905C	10/100 Base T
Second VGA Card	SIS	SIS6326	PCI
Modem Card	Motorola	SM56	
	Conexant (Rockwell)	MD-56KUR4	
RAID Card	Promise	Fast TRAK 100	
	3 Ware	3W - 6200	



**Installation Notes for the PROCESSOR vs. ZIP 370 SOCKET**  
***Important! Study these notes before installation!***

Thank you for purchasing our products. Before installation, please review these notes. Failure to properly install and integrate your processor may impact negatively on your warranty coverage.

### 1 Integration Issues:

I. Before you integrate your Pentium processor in the ZIP 370<sup>®</sup> Socket, you need to carefully comply with the installation tips as described below to avoid damaging the CPU Socket due to incorrect operation.

II. Ensure your Pentium processor is put in the right position and in the right direction.

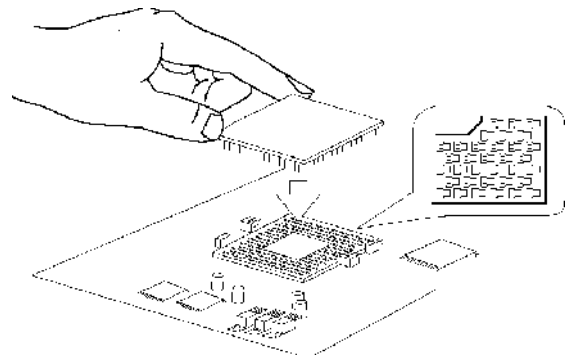
① ZIP 370 is specifically used in Notebook PCs, and is different from the Socket 370 used in Desktop PCs

### 2. Installation Tips:

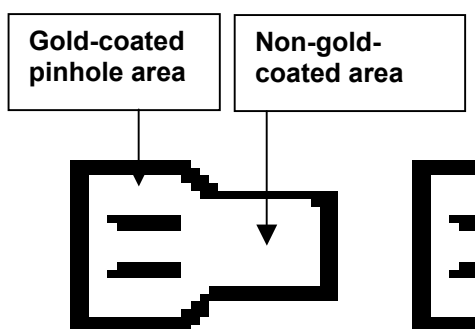
To ensure smooth installation, please pay particular attention to the following steps:

I. Align your CPU by matching the blunt corner of the processor with the corresponding distinctive pinhole arrangement in the socket.

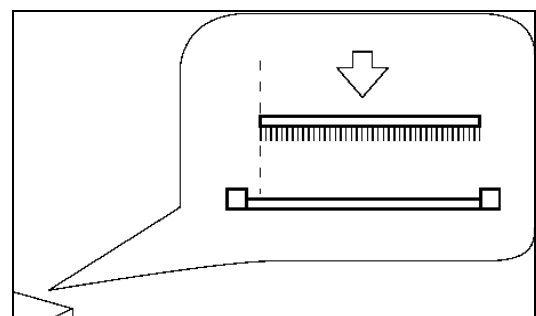
After aligning the CPU **make sure to** put your Pentium processor into the non-gold-coated pinhole area as shown on the enlarged detail below.



#### DETAIL OF PINHOLE:

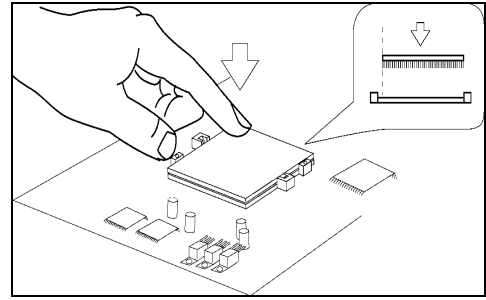


*\* Please make sure to put your CPU in the non-gold-coated pinhole area.*



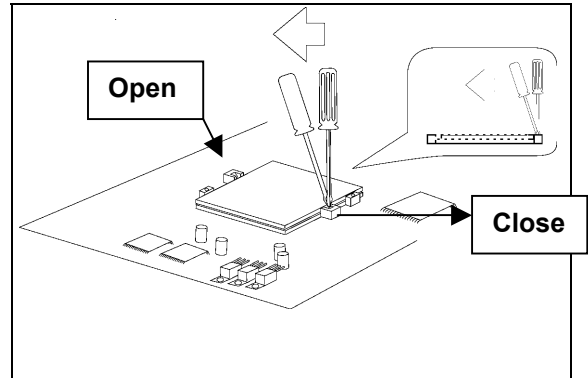
The CPU should be plugged into the socket firmly, but there is no need to use excessive force.

**II.** Insert the processor in the bottom of the pinhole precisely and firmly - no heavy force is necessary.

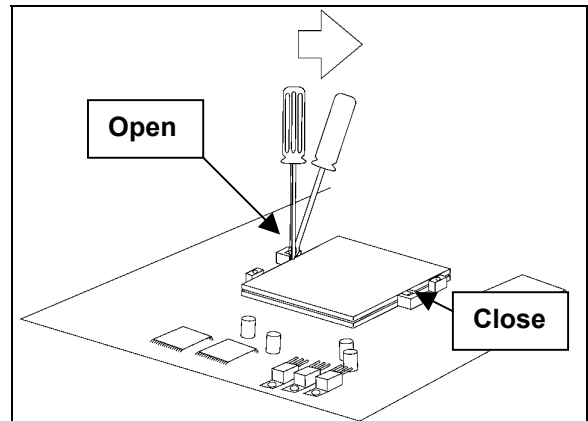


**III.** Use a screwdriver to push the processor from the plastic cavity engraved with “Close” to the “Open” end. This will push your processor into the gold-coated pinhole area. You can now proceed to the heatpipe installation steps.

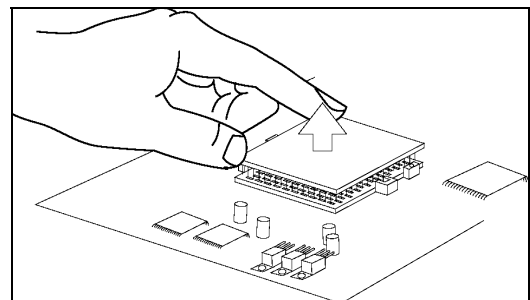
N.B. Please note the position of the plastic cavities engraved with “Close” and “Open”



**IV.** If you need to remove your processor, please reverse the steps described above after removing heatpipe. Use a screwdriver to push the processor from the plastic cavity engraved with “Open” to the “Close” end. Push your processor into the non-gold-coated pinhole area.



**V.** Now you can remove your processor with your fingers.



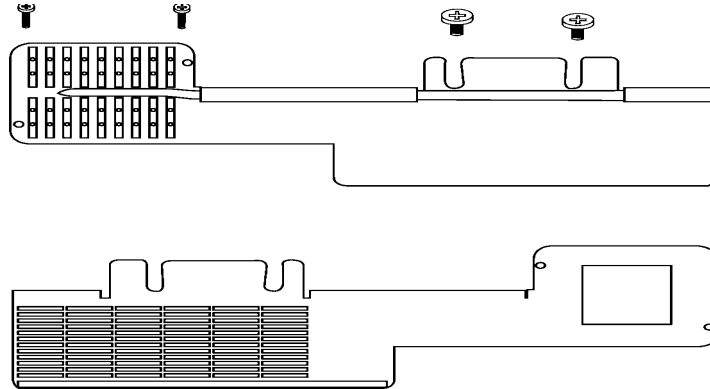
Remarks:

1. Please refer to the installation tips for the heatpipe in the following pages.
2. These notes are subject to change without notice.
3. All brands or trademarks are the property of their registered owners.
4. Please use the flat, straight type of screwdriver.

**Heatpipe Installation Notes**  
***Important! Study these notes before installation!***

Thank you for purchasing our products. Before installation, please review these notes. Failure to properly install the heatpipe may impact negatively on your warranty coverage.

**1. Parts: HeatPipe (front view and rear view) + 2 pairs of screws**



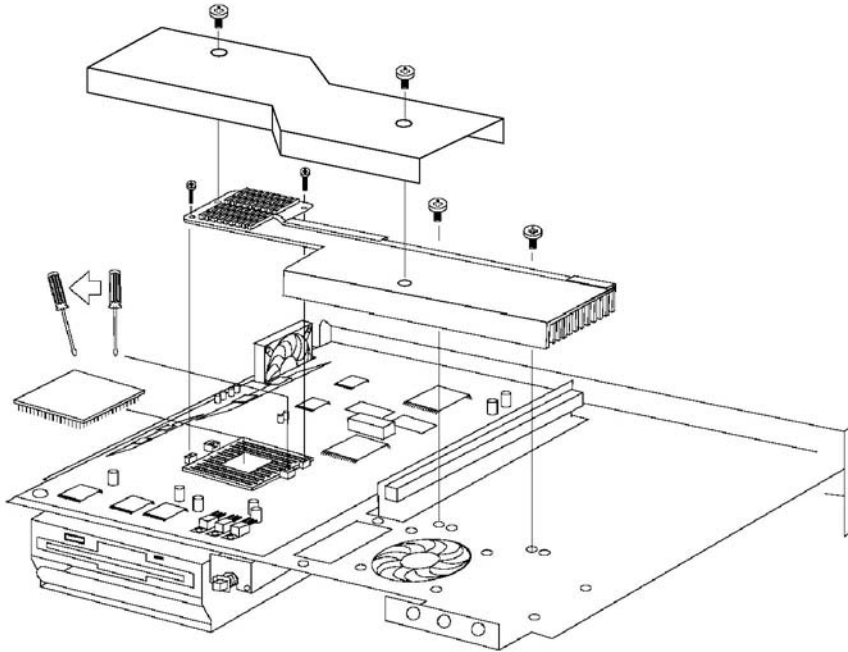
**2. Assembly Tips:**

**I:** Complete the installation procedures for the Pentium processor described in the preceding “Installation Notes for Pentium Processor vs. ZIP 370 Socket” section.



**Step II:** You need to fasten the pairs of screws through the heatpipe into the appropriate screw-holes in the CPU socket and in the metal bracket.

**Step III:** You need to fasten the pair of screws through the air tunnel into the appropriate screw-holes in the heatpipe.

To ensure smooth installation, please pay particular attention to the following diagram:



 **x 2 for Air Tunnel**

 **x 2 and  x 2 for HeatPipe**

**Notice:**

**Fastening the inappropriate screws into the screw-holes will cause damage on the air tunnel or heatpipe.**

Remarks:

1. Please refer to the relative installation tips for other products.
2. These notes are subject to change without notice.
3. All brands or trademarks are the property of their registered owners.

<p>CD-ROM Drive Installation Notes <b><i>Important! Study these notes before installation!</i></b></p>
--

Thank you for purchasing our products. Before installation, please review these notes. Failure to properly install and integrate the CD-ROM drive may impact negatively on your warranty coverage.

### 1. Assembly parts List:

- Internal CD-ROM (slim type)
- Cable set
- Metal bracket and screws for CD-ROM

### 2. Assembly Tips:

**I:** Complete the installation procedures for the Pentium processor described in the preceding "Installation Notes for Pentium Processor vs. ZIP 370 Socket" section on page 5.

**II:** The procedures for installing the internal CD-ROM must be completed prior to the installation of the heatpipe. Please refer to the preceding "Heatpipe Installation Notes".

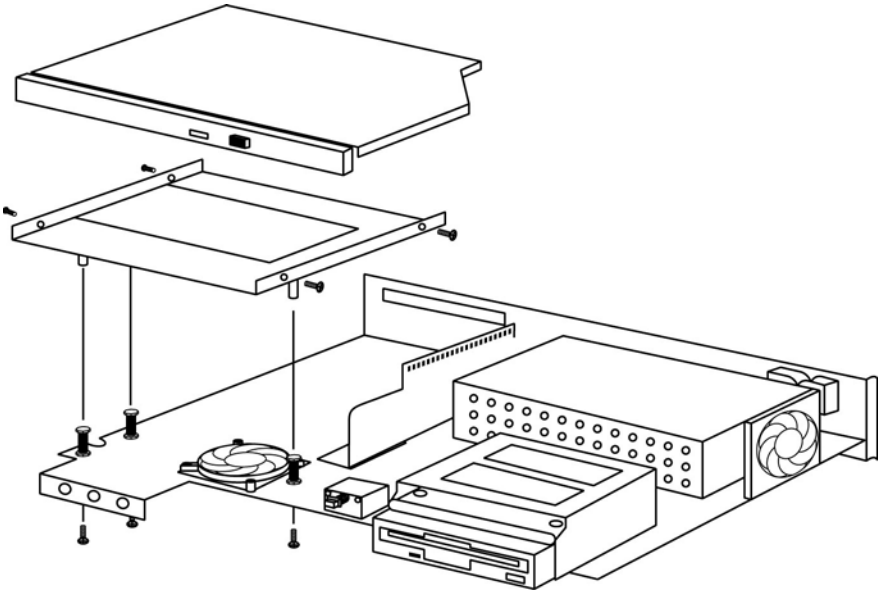
The installation of the internal CD-ROM will disadvantage the card length used in the 32-bit PCI SLOT located in PCI 1/PCI 2; the length of add-on card will be shortened as follows:

FROM: **190mm** without CD-ROM      ⇨      TO: **140mm** with CD ROM

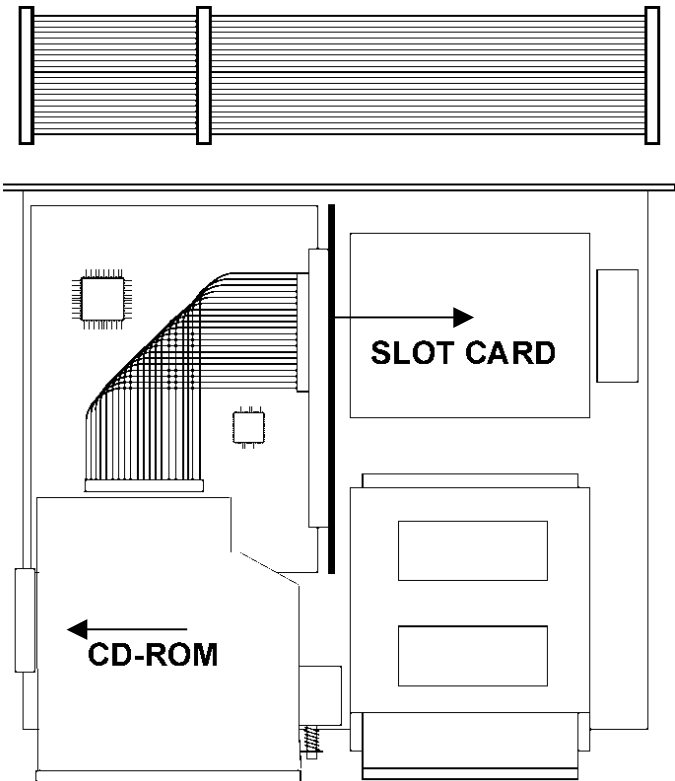
The 16-bit ISA SLOT located in ISA 1; the length of add-on card is **170mm**.

**III:** First you need to fasten the internal CD-ROM onto the metal bracket, then secure the CD-ROM properly in the system core by attaching the right-hand side and fastening these screws into the relevant screw-holes through the metal bracket to the system core bracket.

**IV:** To ensure smooth installation, please pay particular attention to the following diagram:



**V:** Cable connection is as follows:



Remarks:

- 1. Please refer to the relative installation tips for other products.
- 2. These notes are subject to change without notice.
- 3. All brands or trademarks are the property of their registered owners.

**2.1 The System Unit Chassis:**

The following information will help you to acquaint yourself with the arrangements of the W370 POS PC.

When you open the box, you will find the same as Figure 2.1 below:

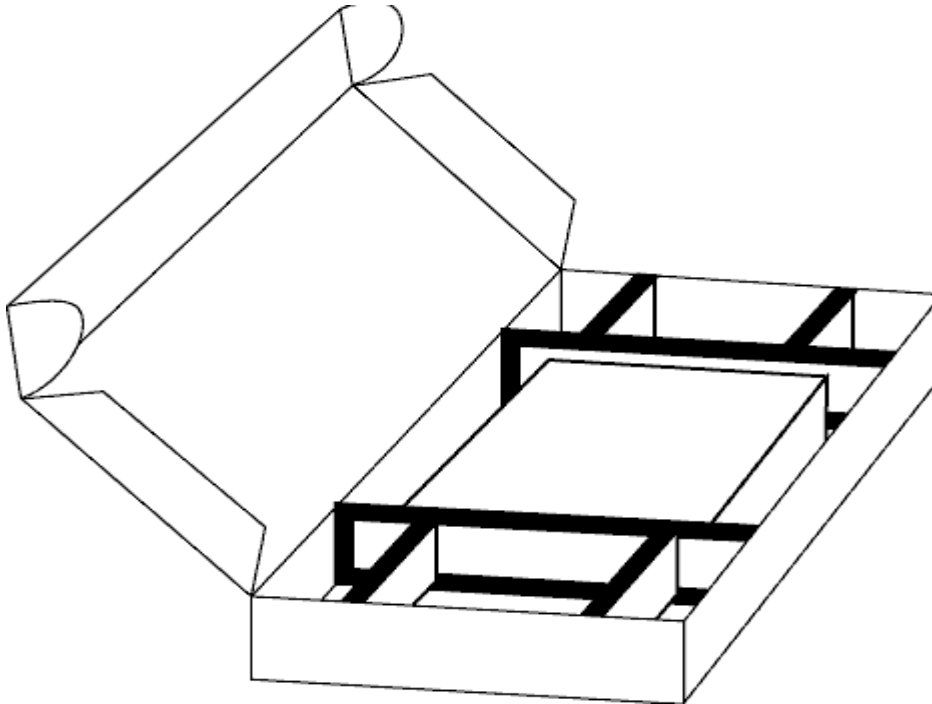
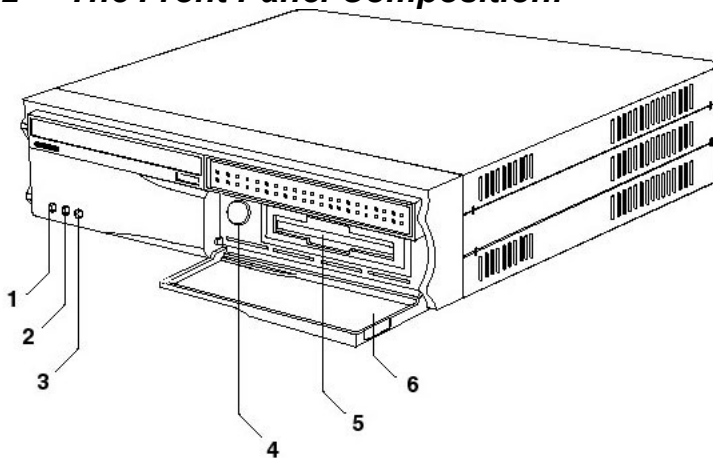


Figure 2.1 shows the full packing box. In the side compartments of each box you might find the power cord and mouse (optional), and in the center you will find the system unit containing a 3.5-inch floppy disk, hard disk (optional), and internal CD-ROM (option) drives.

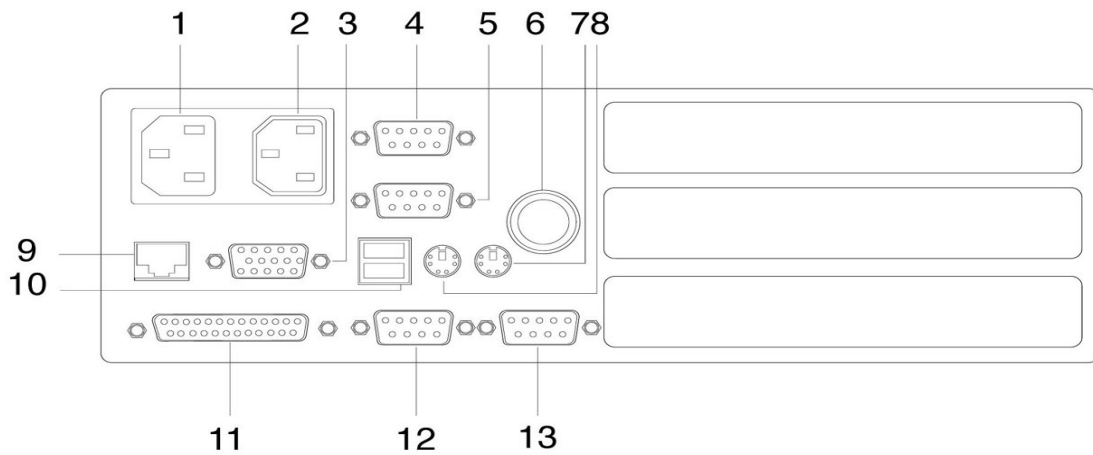
**2.2 The Front Panel Composition:**



- 1) LED Power On Indicator
- 2) LED LAN Status Indicator
- 3) LED HDD Operation Indicator

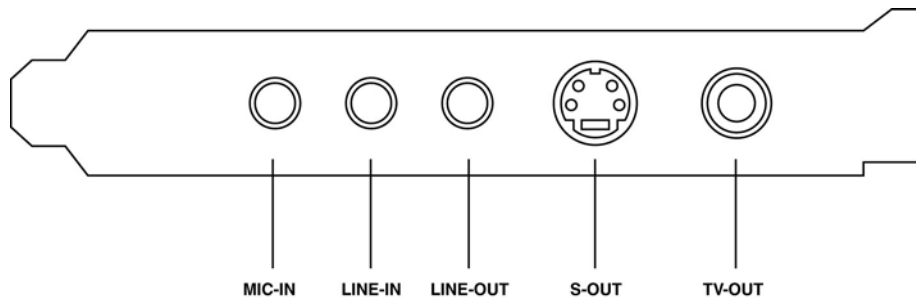
- 4) Power On / Off Switch
- 5) FDD Drawer
- 6) Fold-down door panel

### 2.3 Rear Panel Composition:



1) AC Power Input	8) PS/2 Mouse Port
2) AC Power Output (Switched)	9) LAN Port
3) VGA CRT Output 15-pin Connector	10) Two USB Ports
4) COM1 Port	11) Parallel Port
5) COM2 Port	12) COM3 Port
6) Pulling Knob	13) COM4 Port
7) PS/2 Keyboard Port	

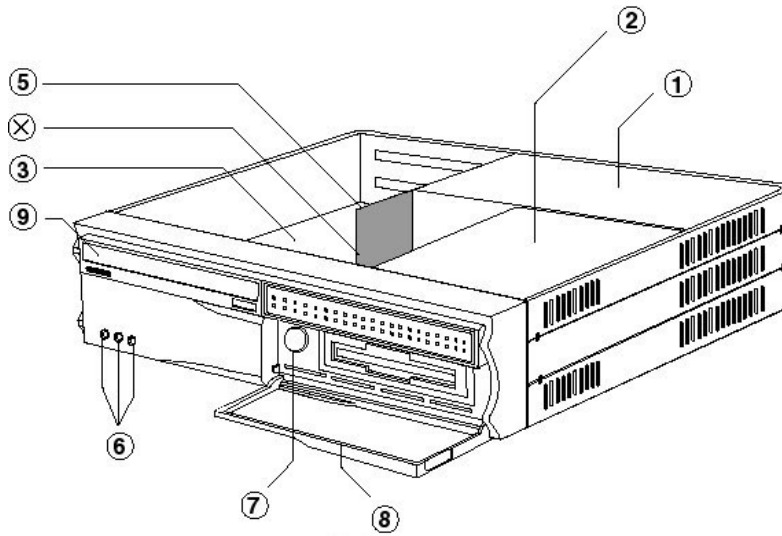
#### 2.3.1 Audio/Video Output Bracket Composition:



**\*\*Please note the S-out / TV-out is an option. If you need the function, please contact your supplier.**



## 2.4 System Internal Composition:



1) Power Supply AC Input 90~264V  
2) HDD/FDD Holding Set  
3) Mainboard  
5) Slot Card

6) LED (Turbo, Power, HDD)  
7) AC Power Switch  
8) Front Door  
9) CD-ROM Drive Panel  
x) *Combo Card (Option)*

## **2.5 Connector & Jumper Pin Location:**

**The following pages are tables of the W370 POS PC Jumper Settings for:**

- *BUS Frequency*
- *CCD Voltage*
- *COM1/2 D-Sub pin-9 selection*
- *Disk-on-Chip address*
- *SW Settings*
- *I/O Connectors*

**NOTE: A specific cooling HEATPIPE is requested and supported by DTV wherever any of the CPU types are chosen. Please note this when installing the CPU and heatpipe.**

*Note: In following pages, the jumper setting with “\*\*” mark means factory default value on regular shipments.*

## W370 JUMPER SETTING

### BUS FREQUENCY

<b>J1</b>	<b>J2</b>	
ON	ON	AUTO DETECTED BY CPU

### J4 CCD VOLTAGE SELECT

1-2	+5V	DEFAULT
2-3	+12V	

### J5 COM1 D-SUB PIN9 SELECT

1-2	NORMAL	DEFAULT
2-3	+5V(or +12V)	FOR CCD

### J6 COM2 D-SUB PIN9 SELECT

1-2	NORMAL	DEFAULT
2-3	+5V(or +12V)	FOR CCD

### J7

1-2	NORMAL	DEFAULT
2-3	CLEAR CMOS	

### J12 DISK ON CHIP SELECTOR

ON	ENABLE
OFF	DISABLE

### JP1 DISK ON CHIP ADDRESS SELECT

JP1	1-2,7-8	0C800H-0C9FFH	
	1-2,9-10	0CC00H-0CDFFH	
	3-4,7-8	0D000H-0D1FFH	DEFAULT
	3-4,9-10	0D400H-0D5FFH	
	5-6,7-8	0D800H-0D9FFH	
	5-6,9-10	0DC00H-0DDFFH	

### SW SETTINGS

<b>SW1 66/100/133 MHz Configuration Jumper</b>					
SW1	SW1-1	SW1-2	CPU	PCI	OFF→HIGH, ON→LOW
	OFF	OFF	133	33.3	DEFAULT
	OFF	ON	100	33.3	
	ON	ON	66	33	CELERON CPU DEFAULT
<b>SW2 ON BOARD VGA &amp; PCI</b>					
SW2-1	OFF		ENABLE ON BOARD VGA		DEFAULT
	ON		DISABLE ON BOARD VGA		
SW2-2	OFF		ENABLE PCI INTERRUPT		DEFAULT
	ON		DISABLE PCI INTERRUPT		

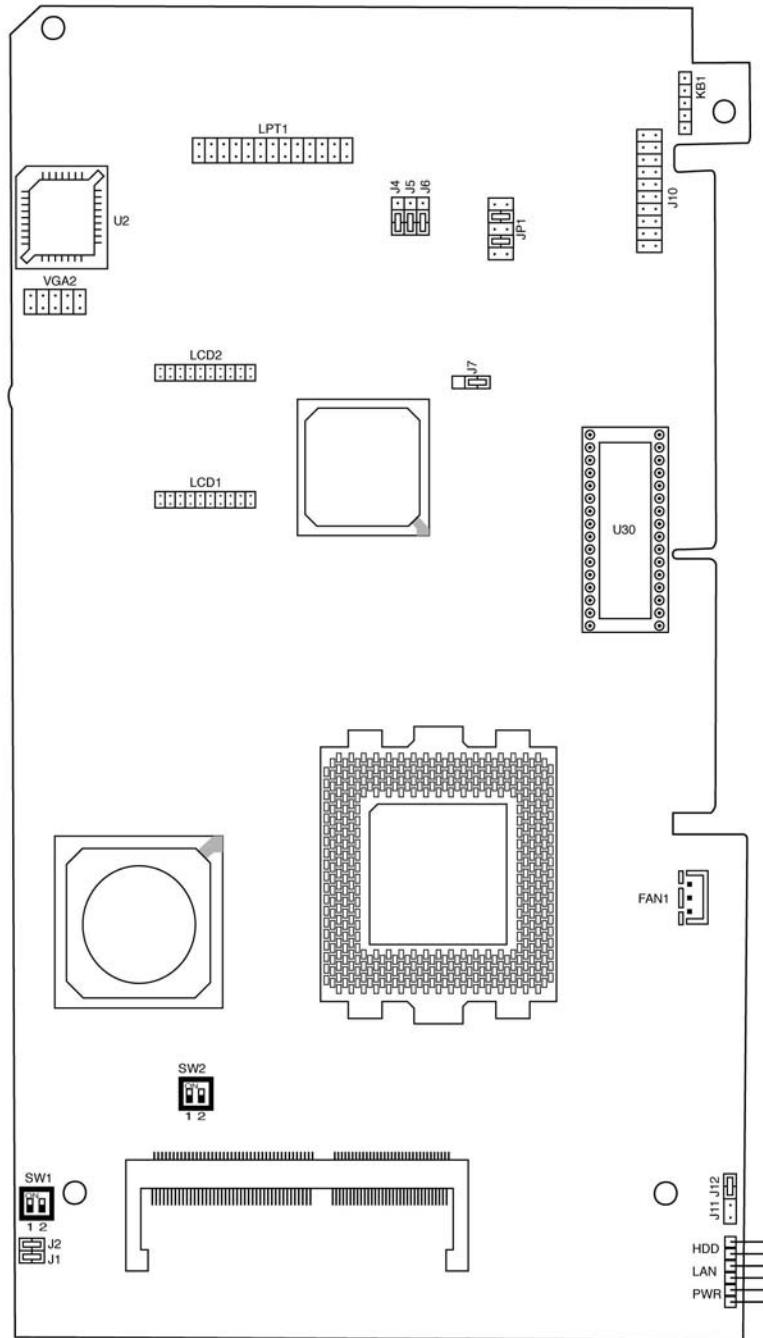
#### Note:

1. Only the frequency of INTEL CELERON CPU should be set manually; however, its ratio / voltage is by Auto-Detecting
2. The frequencies / ratios / voltages of the other CPUs, such as INTEL PIII and VIA C3, are all by Auto-Detecting.

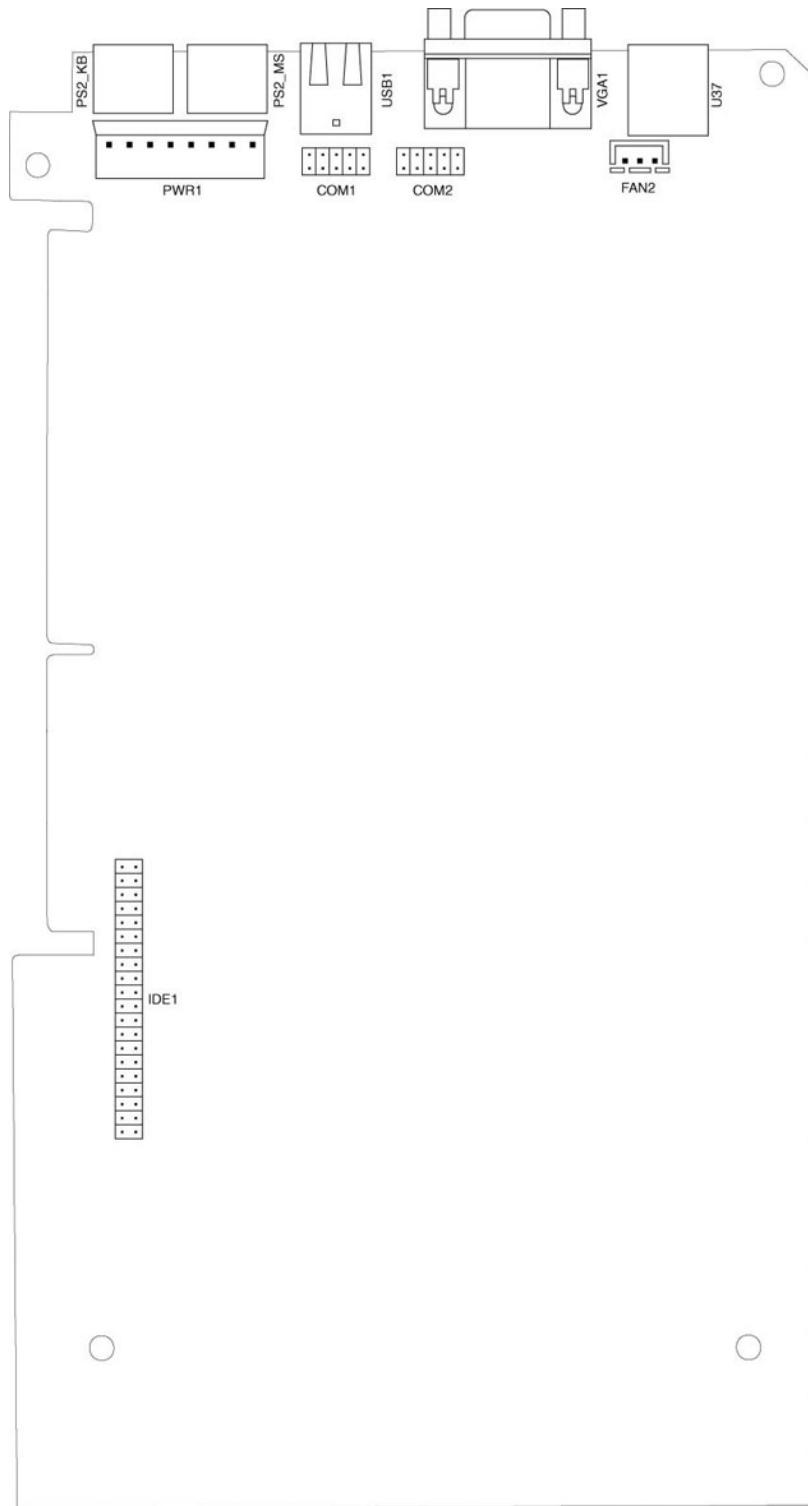
### W370 POS PC MAINBOARD CONNECTORS

J8	RESET JUMPER
J10	AUDIO & TV-OUT 20 PIN CONNECTOR
VGA1	VGA DSUB 15PIN CONNECTOR
VGA2	VGA 2X5 PIN CONNECTOR
USB1	USB1 & USB2 CONNECTOR
IDE1	HDD 40 PIN CONNECTOR
COM1	COM1 2X5 PIN CONNECTOR
COM2	COM2 2X5 PIN CONNECTOR
LPT1	LPT1 2X13 PIN CONNECTOR
PS2_MS	PS2 6 PIN MOUSE CONNECTOR
PS2_KB	PS2 6 PIN KEYBOARD CONNECTOR
KB1	EXT KEYBOARD 1X5 PIN CONNECTOR
PWR1	POWER 8 PIN INPUT CONNECTOR
PWR	POWER LED CONNECTOR
LAN	LAN LED CONNECTOR
HDD	IDE1 LED CONNECTOR
J11	DISK ON CHIP LED CONNECTOR
FAN1	FAN 3 PIN CONNECTOR
FAN2	FAN 3 PIN CONNECTOR
U2	LAN BOOT ROM PLCC 32 PIN SOCKET
U30	DISK ON CHIP DIP 32 PIN SOCKET
U37	LAN RJ45 8 PIN CONNECTOR
LCD1 & LCD2	TV-OUT or TMDS PIGGY BACK BOARD CONNECTOR

# W370 POS PC Mainboard Layout & Jumper Location

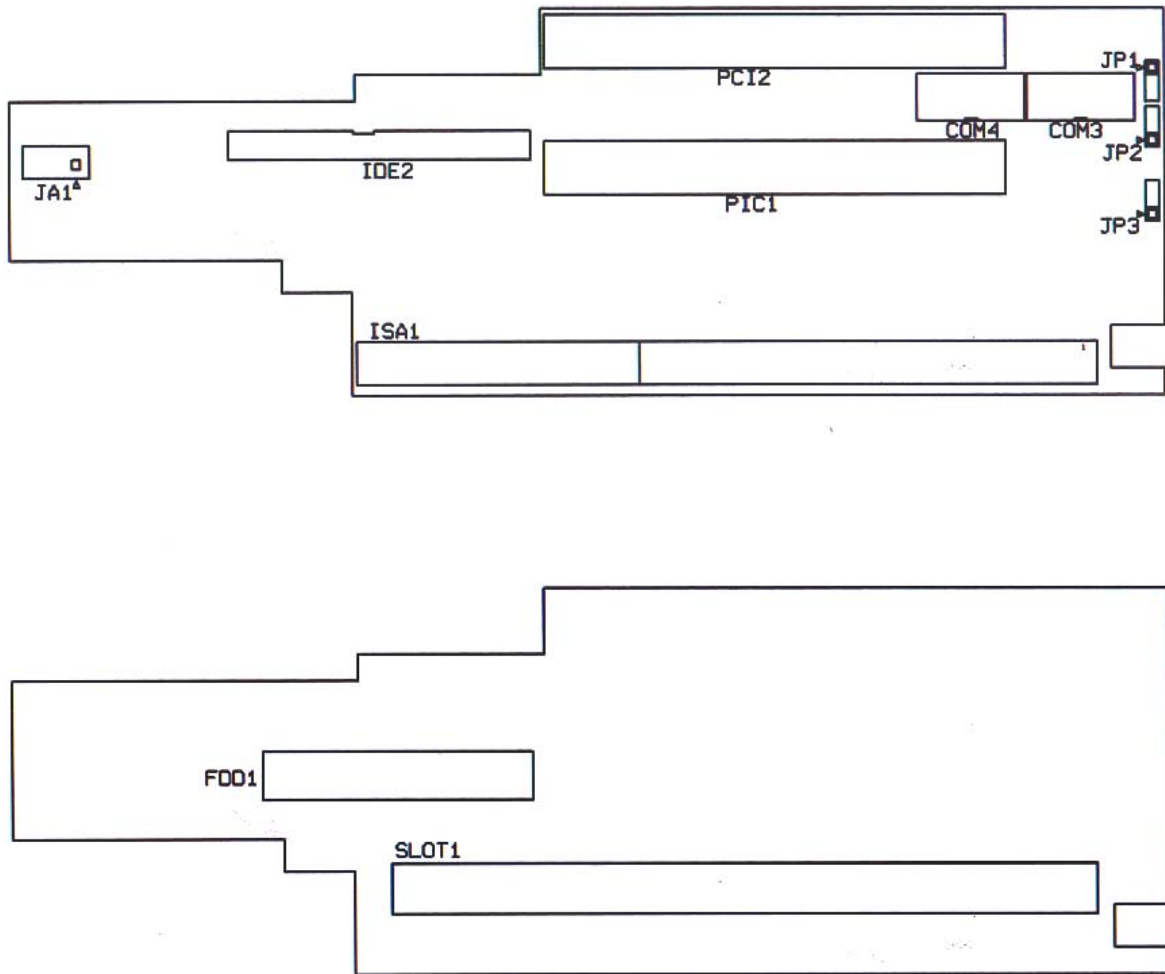


(Component Side)



**(Soldering Side)**

**W370 POS PC Slot Card Layout (Front and Back Views):**



**2.8 Slot Card Jumper Setting**

FDD1	FDD CONNECTOR	
IDE2	CD-ROM MINI 50-PIN CONNECTOR	
JP1 1-2 2-3	COM4 D-SUB PIN9 SELECT NORMAL +5V (OR +12V) FOR CCD	DEFAULT**
JP2 1-2 2-3	COM3 D-SUB PIN9 SELECT NORMAL +5V (OR +12V) FOR CCD	DEFAULT**
JP3 1-2 2-3	CCD VOLTAGE SELECT +5V +12V	DEFAULT**
JA1	CD-ROM AUDIO INPUT CONNECTOR	
COM3	COM3 2X5 PIN CONNECTOR	
COM4	COM4 2X5 PIN CONNECTOR	

## W370 POS PC Socket 370 Specifications

<b>Model number</b>	<b>W370 POS PC Socket 370</b>	
<b>CPU</b>	Supports Socket 370 Intel Celeron / PIII / VIA Cyrix C3 CPU 266~1G MHz	
<b>FSB</b>	100/133MHz	
<b>Main Memory</b>	144-pin SODIMM (notebook) x 1 up to 512MB	
<b>BIOS</b>	Enhanced ACPI 1.0 / PnP / APM / DMI / ESCD / PCI bus 2.1 / On Now / DRAM ECC Quick Boot/ HW Monitor (LDCM) / I-O Pre-set IRQ / Spread Spectrum / PC98 compliant	
<b>Floppy Disk Port</b>	Standard 1.44MB FDD x 1	
<b>Parallel Port</b>	One LPT port (SPP/EPP/ ECP); IRQ and address selector by BIOS setup	
<b>Serial Port</b>	COM1, COM2, COM3, COM4 (COM3/4 output on Riser card); IRQ selector by BIOS setup (jumperless) and +5v or +12V output on pin 9th by jumper selector	
<b>USB</b>	Two USB ports supporting Windows 95/98/2000	
<b>FDD</b>	1.44MB 3.5" FDD x 1	
<b>Enhance PCI IDE</b>	On board PCI Bus Master IDE1/2 controller with Windows utility; supports Ultra DMA/66	
<b>AGP 3D Graphics Port</b>	VIA 8604 AGP; shared memory from 2MB up to 32MB	
	-Supports AGP (4X) VGA controller	-Direct X, VPE, MPEG2
	-Supports DVD Video Accelerator	-PC98 compliant
	-Supports 3D/2D Accelerator	-Supports VESA DPMS VGA monitor
	-NT4.0/5.0, Windows95/98/2000 utility	-CRT output and LCD TMDS output
	-APM/ACPI 1.0	-Supports dual monitor under Win98/2000
<b>PCI LAN Port</b>	-ACPI/NT4.0/5.0 (NDIS 5) (10/100 Mbs Auto)	
	-Remote Boot ROM for NT4.0	
	-NT4.0/Win95/98/2000 Utility	
	-PC98 compliant	
	-Enable or Disable by BIOS setup	
<b>Audio Port</b>	AC97 CODEC on board	
<b>Disk On Chip Socket</b>	2MB up to 144MB (Chip Optional)	
<b>PS/2 Keyboard Port</b>	PS/2 type	
<b>PS/2 Mouse Port</b>	PS/2 type	
<b>Front Panel</b>	-AC power on/off button	-3 LED indicators: Power On/Off,
	-1.44MB FDD x 1	HDD state & LAN state
	-Door for FDD and Power switch	-Slim 24 x CD-ROM bay (opt.)
<b>Back Panel</b>	-VGA CRT 15-pin DSUB connector	-LAN RJ-45 output connector
	-COM 1/2 9-pin DSUB output	-USB1/USB2 connector
	-COM 3/4 9-pin DSUB output	-2nd CRT/LCD TMDS output (opt.)
	-LPT 25-pin DSUB connector	-Audio line in / line out, mic-in
	-PS/2 keyboard & mouse connector	-TV S-Video/RCA output (opt.)
<b>Thermal Solution</b>	-One low noise 50mm fan (two ball) for Power Supply and HDD	
	-One low noise 50mm fan (two ball) for CPU heat-pipe (water cooling system)	
<b>Expansion Slots (POS Riser Card)</b>	Three free slots riser card: one ISA bus/two PCI bus with COM3/COM4, FDD output and IDE2 CD-ROM output connector.	
<b>AC Power Supply</b>		
	Two U type stand per set (option)	
<b>Case Dimension</b>	11" (W) x 11" (D) x 3" (H) (280 x 280 x 75mm)	
<b>Export Packing</b>	Each set packing: 34 x 34 x 17cm NW/GW: 5.5kg/6.5kg	
<b>S/W Compatibility</b>	DOS/OS2 V2.1 /XENIX V2.3.2/UNIX V3.2/NOVELL/ WIN 3.1/95 / 98 /2000 / NT4.0	
<b>Operation Temperature</b>	0°C to 40°C (without HDD up to 50°C)	
<b>Storage Temperature</b>	-25°C to 70°C	
<b>OPTIONS</b>		
<b>TV Port</b>	S-Video/RCA TV out port (NTSC or PAL standard)	
<b>PCI Modem Card</b>	Win95/98/2000 utility (33.6 or 57K) support PCI2.1/ACPI1.0.	
<b>IDE2 CD-ROM</b>	On board PCI Bus Master IDE1/2 controller with Win95/98/2000 utility; Ultra DMA/33	
<b>Disk On Chip</b>	2MB up to 144MB	
<b>Disk On Module Port</b>	Compact Flash Card ATA IDE type I PC card socket	
<b>Dual VGA out card</b>	2nd CRT VGA, TV and LCD TMDS add-on card	

**Specifications are subject to change without notice.**



### **NOTE:**

Your warranty remains in effect only if an authorized dealer or technician adjusts the internal settings. This section is intended only for those users who wish to perform the adjustments themselves and thereby void the warranty.

At any time, you can add (or remove) hardware to your W370 POS PC and modify its capabilities. The information in this chapter will instruct you on how to open the chassis.

### **3.1 Removing the Cover:**

**WARNING:** Make sure that the power to your system, as well as any peripheral devices, is off before removing the chassis.

#### **3.1.1 Tools:**

You will need a few simple tools to remove the W370 POS PC.

- \* A Philips screwdriver
- \* Labeling material (tape, paper, pen)
- \* Cups or trays to hold various screws

#### **3.1.2 Installing Add-On Cards:**

The W370 POS PC includes 2 card slots for the addition of peripherals.

**WARNING:** Because of W370 POS PC's space-saving design, the format of add-on cards that can be installed is restricted as follows -

**ISA card maximum dimensions: 110 mm (height) x 170mm (length) and PCI card maximum dimensions: 110 mm (height) x 190mm (length).**

Please make sure that the add-on card you are going to install in the W370 POS PC system conforms to these requirements.

### **3.2 Installing the Hard Disk Drive:**

**WARNING:** If you buy a W370 POS PC without a hard disk drive and you would like to upgrade it later then please consult with your dealer.

### **3.3 Memory Configuration:**

The W370 POS PC lets you increase the system main memory via onboard SODIMM Sockets. The W370 POS PC supports one bank of 16/32/64/128/256/512/...MB SODIMM Modules.

*The W370 POS PC's bus frequency is set at 100MHz. You therefore need to use PC100 or PC133 standard RAM modules. If you use notebook PC type EDO DIMM modules, you must ensure that the VGA MEMORY CLOCK setting in the INTEGRATED PERIPHERALS menu of your BIOS settings is set at 66MHz. Please refer to the BIOS Setup section in Chapter 4 of this manual.*

## CHAPTER 4 BIOS SETUP

### 4.1 Setup Overview:

The W370 POS PC contains its own permanently programmed SETUP routing, which allows it to recognize and utilize the system's hardware. For example, one can set the system to identify hard disk and floppy disk drive capacity, the type of video being used, and the amount of memory installed. The BIOS (BASIC Input / Output System) will read this information each time the system boots up. In the first time the system is powered on, please run SETUP to configure it properly.

### 4.2 AWARD BIOS Setup:

The BIOS setup program provided with the Mainboard is the ROM PCI/ISA BIOS program from AWARD Software Inc. Enter the AWARD Setup program's Main Menu as follows:

1. Turn on or reboot the system;
2. After a series of diagnostic checks press the <DEL> key to enter the AMI BIOS;
- \*3. Please select "Auto Configuration with Optimal Settings" first.**

## W370 POS PC Compact Line System BIOS Setup Manual

### 4.2.1. Setup:

The following screenshots are a guide through the CMOS setup utility for the W370 POS PC Version 1.2. The ROM PCI/ISA BIOS (2A5IMDA9) is provided by AWARD SOFTWARE INC. If you need help during this process, press F1 and a small window will pop up describing the appropriate keys to use and the possible selections for the highlighted item. To exit the help window press <Esc> or F1 again. In case of problems after you have made and saved system changes with the setup utility, the AWARD BIOS supports an override to the CMOS settings which resets the systems to its defaults so that you can reboot.

### CMOS SETUP UTILITY

▶Standard CMOS Features	▶Frequency/Voltage Control
▶Advanced BIOS Features	Load Fail-Safe Defaults
▶ <b>Advanced Chipset Features</b>	Load Optimized Defaults
▶Integrated Peripherals	Set Supervisor Password
▶Power Management Setup	Set User Password
▶PnP/PCI Configuration	Save & Exit Setup
▶PC Health Status	Exit Without Saving
Esc : Quit	↑ ↓ → ← : Select Item
F10 : Save & Exit Setup	
Time, Date, Hard Disk Type..	

**Note:** These settings are for the W370 POS PC POS 4-Serial model.

**Note:** Please always select **LOAD SETUP DEFAULTS** in the CMOS SETUP UTILITY the first time you set your BIOS.

## STANDARD CMOS FEATURES

Date (mm:dd:yy) : Wed, Oct 17 2000 Time (hh:mm:ss) : 13 : 42 : 39	
▶ IDE Primary Master ▶ IDE Primary Slave [None] ▶ IDE Secondary Master ▶ IDE Secondary Slave  Drive A [1.44M, 3.5 in.] Drive B [None]  Video [EGA / VGA] Halt On [All, But Keyboard] Select Display Service [CRT]  Base Memory 640K Extended Memory 65472K Total Memory 1024K	Item Help Menu Level ▶  Change the day, month, year and century
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	

\* Select for Display Service: When you select the functions of TV and TMDS LCD monitor, please select "Auto".

## ADVANCED BIOS FEATURES

Virus Warning [Disabled] CPU Internal Cache [Enabled] External Cache [Enabled] CPU L2 Cache ECC Checking [Enabled] Processor Number Feature [Enabled] Quick Power On Self Test [Enabled] First Boot Device [Floppy] Second Boot Device [HDD-0] Third Boot Device [LS120] Boot Other Device [Enabled] Swap Floppy Drive [Disabled] Boot Up Floppy Seek [Enabled] Boot Up NumLock Status [On] Gate A20 Option [Fast] Typematic Rate Setting [Disabled] X Typematic Rate (Chars/Sec) 6 X Typematic Delay (Msec) 250 Security Option [Setup] OS Select for DRAM > 64MB [Non-OS2]	Item Help Menu Level ▶  Allows you to choose the VIRUS warning feature for IDE Hard Disk boot sector protection. If this function is enabled and someone attempts to write data into this area, BIOS will show a warning message on screen and an alarm will beep
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	

## BIOS VERSIONS

BIOS Version	Monitor Type
2370/4S/TMDS/A1	CRT + TMDS
2370/4S/TV/A1	CRT + TV (Default)
2370/2S/TMDS/A1	CRT + TMDS
2370/2S/TV/A1	CRT + TV (Default)

## ADVANCED BIOS FEATURES

Third Boot Device	[LS120]	Item Help
Boot Other Device	[Enabled]	Menu Level ►
Swap Floppy Drive	[Disabled]	
Boot Up Floppy Seek	[Enabled]	
Boot Up NumLock Status	[On]	
Gate A20 Option	[Fast]	
Typematic Rate Setting	[Disabled]	
X Typematic Rate (Chars/Sec)	6	
X Typematic Delay (Msec)	250	
Security Option	[Setup]	
OS Select for DRAM > 64MB	[Non-OS2]	
Video BIOS Shadow	[Enabled]	
C8000-CBFFF Shadow	[Disabled]	
CC000-CFFFF Shadow	[Disabled]	
D8000-D3FFF Shadow	[Disabled]	
D4000-D7FFF Shadow	[Disabled]	
D8000-DBFFF Shadow	[Disabled]	
DC000-DFFFF Shadow	[Disabled]	
Small Logo (EPA) Show	[Disabled]	
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults		

## ADVANCED CHIPSET FEATURES

<b>DRAM Clock</b>	<b>[Host CLK]</b>	Item Help
-------------------	-------------------	-----------

<b>SDAM Cycle Length</b>	<b>[3]</b>	Menu Level ►
System BIOS Cacheable	[Enabled]	
Video RAM Cacheable	[Enabled]	
Frame Buffer Size	[16M]	
AGP Aperture Size	[64M]	
AGP-4X Mode	[Enabled]	
AGP Driving Control	[Auto]	
X AGP Driving Value	DA	
Disk on Chip Control	: [Disabled]	
OnBoard LAN Control	: [Enabled]	
Power-Supply Type	[AT]	
OnChip USB	[Enabled]	
USB Keyboard Support	[Disabled]	
OnChip Sound	[Auto]	
CPU to PCI Write Buffer	[Enabled]	
PCI Dynamic Bursting	[Enabled]	
PCI Master 0 WS Write	[Enabled]	
PCI Delay Transaction	[Disabled]	
PCI#2 Access #1 Retry	[Enabled]	
AGP Master 1 WS Write	[Disabled]	
AGP Master 1 WS Read	[Disabled]	
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults		

## INTERGRATED PERIPHERALS

OnChip IDE Channel0	[Enabled]	Item Help
---------------------	-----------	-----------

OnChip IDE Channel1	[Enabled]	Menu Level ►
IDE Prefetch Mode	[Enabled]	
Primary Master PIO	[Auto]	
Primary Slave PIO	[Auto]	
Secondary Master PIO	[Auto]	
Secondary Slave PIO	[Auto]	
Primary Master UDMA	[Auto]	
Primary Slave UDMA	[Auto]	
Secondary Master UDMA	[Auto]	
Secondary Slave UDMA	[Auto]	
Init Display First	[AGP]	
IDE HDD Block Mode	[Enabled]	
Onboard FDD Controller	[Enabled]	
Onboard Serial Port 1	[3F8/IRQ4]	
Onboard Serial Port 2	[2F8/IRQ3]	
UART 2 Mode	[Standard]	
X IR Function Duplex	Half	
X TX, RX inverting enable	No, Yes	
Onboard Parallel Port	[378/IRQ7]	
Onboard Parallel Mode	[Normal]	
ECP Mode Use DMA	[3]	
Parallel Port EPP Type	[EPP1.9]	
<b>Onboard Serial Port 3</b>	<b>[3E8H]</b>	
<b>Serial Port 3 Use IRQ</b>	<b>[IRQ9]</b>	
<b>Onboard Serial Port 4</b>	<b>[2E8H]</b>	
<b>Serial Port 4 Use IRQ</b>	<b>[IRQ10]</b>	
<b>Onboard Legacy Audio</b>	<b>[Enabled]</b>	
<b>Sound Blaster</b>	<b>[Enabled]</b>	
SB I/O Base Address	[220H]	
SB IRQ Select	[IRQ 5]	
SB DMA Select	[DMA 1]	
MPU-401	[Disabled]	
MPU-401 I/O Address	[330-333H]	
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults		

## POWER MANAGEMENT SETUP

<ul style="list-style-type: none"> <li>▶ Power Management [Press Enter]</li> <li>PM Control by APM [Yes]</li> <li>Video Off Option [Suspend → Off]</li> <li>Video Off Method [V/H SYNC+Blank]</li> <li>Soft-Off by PWRBTN [Instant-Off]</li> <li>▶ Wake Up Events [Press Enter]</li> </ul>	Item Help <hr/> Menu Level ▶
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	

## PNP / PCI CONFIGURATION

PNP OS Installed [No] Reset Configuration Data [Disabled]  Resources Controlled By [Manual] ▶ IRQ Resources [Press Enter] ▶ DMA Resources [Press Enter]  PCI/VGA Palette Snoop [Disabled] Assign IRQ for VGA [Disabled] Assign IRQ for VGA [Enabled]	Item Help <hr/> Menu Level ▶  Select Yes if you are using a Plug and Play capable operating system; Select No if you need the BIOS to configure non-boot devices
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	

## PC HEALTH STATUS

Current CPU Temp. Current System Temp. Current CPUFAN1 Speed Current CPUFAN2 Speed Vcore 2.5V 3.3V 5V 12V CPU FAN Warning Speed [4000 RPM]	Item Help <hr/> Menu Level ▶
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	



## FREQUENCY / VOLTAGE CONTROL

Auto Detect DIMM/PCI Clk [Enabled] Spread Spectrum [Disabled] CPU Host Clock (CPU/PCI) [Default]	Item Help Menu Level ►
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	

## LOAD FAIL-SAFE DEFAULTS

►Advanced BIOS Features ►Advanced Chipset Features ►Integrated Peripherals ►Power Management ►PnP/PCI Configur ►PC Health Status	►Frequency/Voltage Control <u>Load Fail-Safe Defaults</u> Load Optimized Defaults Set Supervisor Password sword Setup <u>Exit Without Saving</u>
Esc : Quit F10 : Save & Exit Setup	↑ ↓ → ← : Select Item
Time, Date, Hard Disk Type..	

## LOAD OPTIMIZED DEFAULTS

<ul style="list-style-type: none"> <li>▶Advanced BIOS Features</li> <li>▶Advanced Chipset Features</li> <li>▶Integrated Peripherals</li> <li>▶Power Management</li> <li>▶PnP/PCI Configur</li> <li>▶PC Health Status</li> </ul>	<ul style="list-style-type: none"> <li>▶Frequency/Voltage Control</li> <li>Load Fail-Safe Defaults</li> <li><u>Load Optimized Defaults</u></li> <li>Set Supervisor Password</li> <li>Load Optimized Defaults(Y/N) N</li> <li>Setup</li> <li>Exit Without Saving</li> </ul>
Esc : Quit F10 : Save & Exit Setup	
↑ ↓ → ← : Select Item	
Time, Date, Hard Disk Type..	

## SET SUPERVISOR PASSWORD

<ul style="list-style-type: none"> <li>▶Advanced BIOS Features</li> <li>▶Advanced Chipset Features</li> <li>▶Integrated Peripherals</li> <li>▶Power Management</li> <li>▶PnP/PCI Configur</li> <li>▶PC Health Status</li> </ul>	<ul style="list-style-type: none"> <li>▶Frequency/Voltage Control</li> <li>Load Fail-Safe Defaults</li> <li>Load Optimized Defaults</li> <li><u>Set Supervisor Password</u></li> <li>NOT AVAILABLE in DOS Version! <u>Press any key to continue</u></li> <li>Setup</li> <li>Exit Without Saving</li> </ul>
Esc : Quit F10 : Save & Exit Setup	
↑ ↓ → ← : Select Item	
Time, Date, Hard Disk Type..	

## SET USER PASSWORD

<ul style="list-style-type: none"> <li>▶Adva</li> <li>▶Adva</li> <li>▶Inte</li> <li>▶Power Management</li> <li>▶PnP/PCI Configur</li> <li>▶PC Health Status</li> </ul>	<ul style="list-style-type: none"> <li>▶Frequency/Voltage Control</li> <li><u>Load Fail-Safe Defaults</u></li> <li>Load Optimized Defaults</li> <li>Set Supervisor Password</li> <li>Set User Password</li> <li>Save &amp; Exit Setup</li> <li>Exit Without Saving</li> </ul>
Esc : Quit F10 : Save & Exit Setup	
↑ ↓ → ← : Select Item	
Time, Date, Hard Disk Type..	

## SAVE & EXIT SETUP

<ul style="list-style-type: none"> <li>▶ Standard CMOS Features</li> <li>▶ Advanced</li> <li>▶ Advanced <span style="float: right;">SAVE to CMOS and EXIT (Y/N)? Y</span></li> <li>▶ Integrated</li> <li>▶ Power Management Setup</li> <li>▶ PnP/PCI Configuration</li> <li>▶ PC Health Status</li> </ul>	<ul style="list-style-type: none"> <li>▶ Frequency/Voltage Control</li> <li>Load Fail-Safe Defaults</li> <li>Load Optimized Defaults</li> <li>Set Supervisor Password</li> <li>Set User Password</li> <li><u>Save &amp; Exit Setup</u></li> <li>Exit Without Saving</li> </ul>
Esc : Quit F10 : Save & Exit Setup	
↑ ↓ → ← : Select Item	
Time, Date, Hard Disk Type..	

## EXIT WITHOUT SAVING

<ul style="list-style-type: none"> <li>▶ Standard CMOS Features</li> <li>▶ Advanced</li> <li>▶ Advanced <span style="float: right;">Quit Without Saving (Y/N)? N</span></li> <li>▶ Integrated</li> <li>▶ Power Management Setup</li> <li>▶ PnP/PCI Configuration</li> <li>▶ PC Health Status</li> </ul>	<ul style="list-style-type: none"> <li>▶ Frequency/Voltage Control</li> <li>Load Fail-Safe Defaults</li> <li>Load Optimized Defaults</li> <li>Set Supervisor Password</li> <li>Set User Password</li> <li>Save &amp; Exit Setup</li> <li><u>Exit Without Saving</u></li> </ul>
Esc : Quit F10 : Save & Exit Setup	
↑ ↓ → ← : Select Item	
Time, Date, Hard Disk Type..	

## CMOS SETUP UTILITY

<ul style="list-style-type: none"> <li>▶ Standard CMOS Features</li> <li>▶ Advanced BIOS Features</li> <li>▶ Advanced Chipset Features</li> <li>▶ Integrated Peripherals</li> <li>▶ Power Management Setup</li> <li>▶ PnP/PCI Configuration</li> <li>▶ PC Health Status</li> </ul>	<ul style="list-style-type: none"> <li>▶ Frequency/Voltage Control</li> <li>Load Fail-Safe Defaults</li> <li>Load Optimized Defaults</li> <li>Set Supervisor Password</li> <li>Set User Password</li> <li>Save &amp; Exit Setup</li> <li>Exit Without Saving</li> </ul>
Esc : Quit <span style="float: right;">↑ ↓ → ← : Select Item</span> F10 : Save & Exit Setup	
Time, Date, Hard Disk Type..	

**Note:** These settings are for the W370 POS PC POS 2-Serial model.

**Note:** Please always select **LOAD SETUP DEFAULTS** in the CMOS SETUP UTILITY the first time you set your BIOS.

## INTERGRATED PERIPHERALS

Onboard Serial Port 2 [2F8/IRQ3] UART 2 Mode [Standard] X IR Function Duplex Half X TX, RX inverting enable No, Yes Onboard Parallel Port [378/IRQ7] Onboard Parallel Mode [Normal] ECP Mode Use DMA [3] Parallel Port EPP Type [EPP1.9] Onboard Legacy Audio [Enabled] Sound Blaster [Disabled] SB I/O Base Address [220H] SB IRQ Select [IRQ 5] SB DMA Select [DMA 1] MPU-401 [Disabled] MPU-401 I/O Address [330-333H]	Item Help Menu Level ▶
↑ ↓ → ← : Move    +/-/PU/PD: Value    F10 : Save    ESC : Exit    F1 : General Help F5 : Previous Values    F6: Fail-Safe Defaults    F7 : Optimized Defaults	

## APPENDIX B    WARRANTY POLICY

**LIMITED WARRANTY**

This product is warranted to be free of defects in materials and workings. This warranty period shall begin from the date of the accompanying invoice and will be in effect for a period of 18 months.

**WARRANTY RETURN PROCEDURES**

The customer must call the dealer’s technical support department. In order to return merchandise, the customer must have the following information readily available:

- 1) **Name and Address.**
- 2) **Phone Number.**
- 3) **Contact.**
- 4) **Serial Number.**
- 5) **Invoice Number.**
- 6) **Date of Purchase.**

Failure to provide complete and correct information will result in significant delays in processing your repair. Any merchandise sent for repair without a valid RMA will not be accepted. RMAs sent C.O.D. to the dealer will not be accepted. Also, the dealer will not cross-ship any repair parts: no repairs will be carried out until the merchandise has been received.

When returning merchandise for repair or refund, please put the RMA# clearly visible on the box, otherwise repairs or refunds will be delayed. When returning for refund, all parts must be returned together. Missing parts will be billed.

**THE FOLLOWING SHALL VOID WARRANTY**

Any unauthorized service, modification or tampering, any damages due to accident, misuse, abuse and operation outside of electrical specifications shall void the warranty.

There will be charges for labor and/or materials for repairs carried out after the warranty period has expired.

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**Dealer Information:**

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